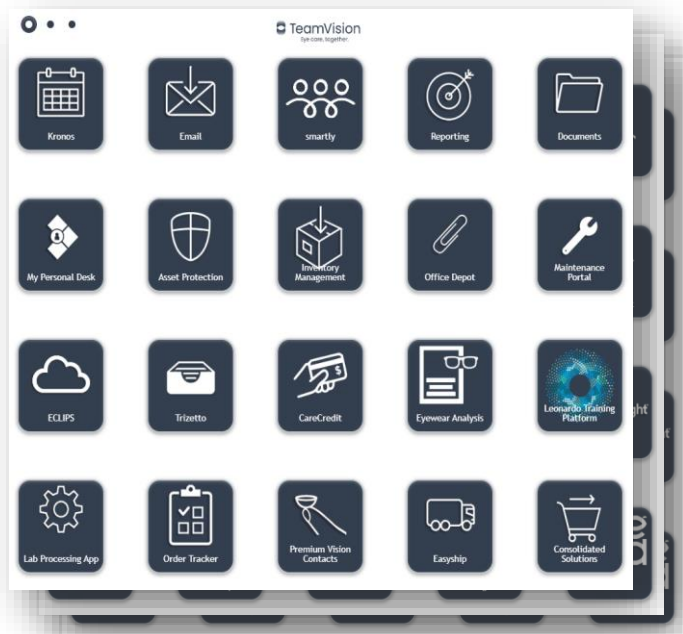


CIAO! TOOLKIT

Applications & Log-Ins



Network Credentials

Username: EssilorLuxottica ID
Password: 12 Characters*

Important Contacts:

TVOps Email

TVOps@teamvisionteam.com

Store Systems Support (SSS)

- Use OneLink App from Toolkit
- Call 1 (833) 467-4243

Store Maintenance Portal

Log in with Network credentials

- May take 2 weeks for portal access

Emergencies, call: (513)765-3500

- Flood, fire, broken windows, etc.

Command Center

1 (866) Lux-Help (Option 6)

- Break-in, robbery, etc.

Field Leader

Audra: ATaylor8@teamvisionteam.com

HR Business Partner

Alicia: AGarriotte@luxotticaretail.com

Email:

Outlook, O365, Teams | Username: ELID@teamvisionteam.com | Password: Network Credentials

| | | | |
|------|------------------------------|--|--|
| T171 | Southern Focus Vision Center | SouthernFocusVisionCenter@Teamvisionteam.com | T171Manager@teamvisionteam.com |
|------|------------------------------|--|--|

Systems:

RevolutionEHR | Username: Provided prior to conversion | Password: unique password set by you

Ciao Optical! | Username: ELID | Password: unique password set by you

- TeamVision2024! during conversion week

NOVG | Username: ELID | Password: unique password set by you

Trizetto | Username: ELID | Password: unique password set by you

Insurance Portals | You may receive new log in credentials (if so, these will be provided)

Lab Processing Application | Username: ELID | Password: unique password set by you | Site: TXXX

Order Tracker | Username: ELID | Password: unique password set by you

Kronos | Username: ELID | Password: unique password set by you

OneLink | Username: ELID | Password: unique password set by you

Inventory Management | Username: ELID | Password: unique password set by you

CareCredit | Username: TXXXManager | Password: TeamVision2024\$

- Contact CareCredit for password reset (if you are referred back to system admin reach out to TVOps@teamvisionteam.com)

Supplies & Expenses:

Central Purchasing (CP): Network credentials to log in through Inventory Management (once logged in, assign your location)

Concur: Network credentials to log in but must set up account with T&E first

Consolidated Solutions: Username: T#### Password: SolutionsTXXX

Staples: Username: TVT#### Password: \$taples1

EasyShip: EL ID & network credentials (once logged in, assign your location)

- Used to ship frames to lab and other locations

UPS Campus Ship: Username: TVT#### Password: Welcome0001!

- Campus Ship is only used to order shipping supplies

Regency Lighting: 1-800-284-2024 X3000 and speak directly with a representative

EHS Audits:

CAMS (AP Icon) | Username: TVT#### | Password: welcome1